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June 1, 2005

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Arizona American Water  
19820 N. 7<sup>th</sup> Street, Suite 201  
Phoenix, AZ. 85024

W-01303A-05-0280  
WS-01303A-02-0867  
WS-01303A-02-0869  
WS-01303A-02-0870

We are in receipt of your Public Notice Docket No. W-01303A-05-0280 telling us of your filing with the Arizona Corporation Commission asking for authority to implement surcharges in order to recover the cost of water standards.

You people think we, as public, are STUPID.

I retired from an oil company with 40 years behind me, dealing with base stocks, lubricant additives, viscosities and many other forms of oil formulation.

Why do I tell you this?? Because, we formulated the base oils and additives into finished products in PPM measurements. Parts Per Million is such a minimal measurement and it is so cost conservative to utilize.

Now you tell us that PPB, Parts Per Billion is so costly to the point that you need from \$5.61 to \$18.06 per household to implement this procedure?

Hogwash!!

The required reduction from 50 parts per billion down to 10 parts per billion is such a minute small amount that it could be fixed by implementing a stronger filter media in the water filtering systems. This should cost no more than \$5-\$10,000. per system (3) to implement, and you are suggesting every family pay \$5.61 to \$8.97 to \$18.06 per month.

I certainly do not know how many families utilize water in the Agua Fria, Sun City West & Havasu Water Districts but I bet one month of your wild charges would implement upgrades for all three of your water districts.

You people don't get it. We moved here and retired and utilize very little water, mainly for bathing and drip systems for our yard. All drinking water is purchased in bottles, why? Simple, it tastes better!

Your continued spending & spending is taxing us out of existence.

Guy Arnold  
15309 W. Summerwind Lane  
Surprise, AZ. 85374

Arizona Corporation Commission

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